

# ASSET SERVICING

**caceis**  
INVESTOR SERVICES

A company of  
Crédit Agricole  
and Santander



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is

# GLOBAL ASSET SERVICING PARTNER

100% ASSET  
SERVICING



EUROPEAN  
LEADER

CACEIS is an asset servicing banking group specialising in **added-value financial services** for all asset classes. With a solid IT infrastructure, we provide execution, clearing, custody, depositary and asset valuation in markets worldwide to assist institutional investors, global custodians, asset management companies, pension funds, private equity funds, banks, brokers and corporate clients.

As a **specialist in operational process outsourcing**, CACEIS creates an environment that lets our clients focus on their core business. CACEIS benefits from the support of our original shareholder Crédit Agricole, as well as Santander.

CRÉDIT AGRICOLE S.A.

69.5%

BANCO SANTANDER

30.5%

## SHAREHOLDERS

CACEIS is backed by two of Europe's largest banking groups, which gives us the resources to define the most effective strategy to support our clients.



## A FOLLOW- THE-SUN MODEL

With a global presence across all time zones, CACEIS provides continuity of service to all clients.



7,000  
EMPLOYEES

(as at December 2023)

17

SITES AROUND THE WORLD



# SUSTAINED BUSINESS GROWTH



**FINANCIAL STABILITY**



**EXPERTISE**

CACEIS is a **leader in asset servicing** and posts solid financial results. Steady growth in terms of assets, clients and geographical coverage makes CACEIS a reliable partner for our clients. The acquisition of Royal Bank of Canada's European asset servicing activities, realised in July 2023, demonstrates our ongoing industry commitment.

CACEIS' capital is prudentially allocated to ensure client assets are fully protected, and investment in technology guarantees clients high service levels. CACEIS also offers clients a rigorous compliance system that fosters the stable and sustainable development of their business activities.

## A STRONG FINANCIAL PROFILE

<b>NET BANKING INCOME</b>	€1.677bn
<b>GROSS OPERATING INCOME</b>	€494m
<b>NET PROFIT AFTER TAX</b>	€392m
<b>COST-TO-INCOME RATIO</b>	68.1%
<b>SHAREHOLDER EQUITY TIER 1</b>	€2.6bn
	(SOLVENCY RATIO 23.5%)
<b>SHAREHOLDER EQUITY TIER 1+2</b>	€2.8bn
	(SOLVENCY RATIO 25.9%)

*Figures as at 31 December 2023*



€**4.7** trillion  
ASSETS UNDER CUSTODY



€**3.3** trillion  
ASSETS UNDER ADMINISTRATION



€**2.3** trillion  
ASSETS UNDER DEPOSITARY/TRUSTEE

*Assets as at 31 December 2023*



## RATINGS

S&P GLOBAL

**A+ A-1**

MOODY'S\*

**Aa3 P-1**

FITCH\*

**A+/AA- F1+**

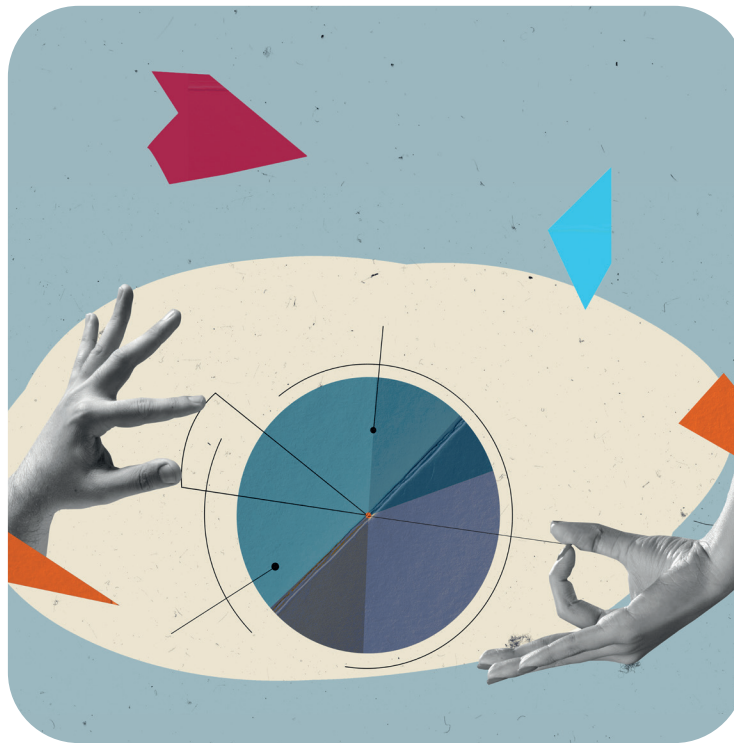
\* CACEIS benefits from Crédit Agricole S.A.'s overall rating.

# SOLUTIONS TAILORED TO EACH CLIENT'S NEEDS

[www.caceis.com/what-we-do](http://www.caceis.com/what-we-do)



**COMPREHENSIVE  
SOLUTIONS**



CACEIS provides post-trade activity support from order execution to asset custody.



## Client coverage

**ASSET MANAGERS**

**INSURANCE COMPANIES**

**INTERNATIONAL BANKS / CORRESPONDENT BANKING**

**BROKER-DEALERS**

**CORPORATE CLIENTS**

**PRIVATE BANKS**

**PRIVATE ASSET OWNERS\***

**PENSION FUNDS**

**ETFs**

**SOVEREIGN SUPRANATIONAL AGENCY**

**COMMODITIES**

**FAMILY OFFICES**

\* Private Equity, Real Estate, Infrastructure, Private Debt



## Global services

**GLOBAL AND LOCAL CUSTODY**

**FUND AND PORTFOLIO ADMINISTRATION**

**EXECUTION, CLEARING AND SECURITIES**

**FINANCE SOLUTIONS**

**MIDDLE-OFFICE**

**SHARE CLASS HEDGING**

**FINANCIAL, REGULATORY AND TAX REPORTING**

**ESG SOLUTIONS**



## Tailored services

**DEPOSITARY AND TRUSTEE**

**INVESTMENT ACCOUNTING**

**CLEARING AND SETTLEMENT AGENT**

**TRANSFER AGENT**

**FUND DISTRIBUTION SERVICES**

**MIDDLE AND BACK OFFICE OUTSOURCING**

**PRIVATE ASSET SOLUTIONS**

**ETF SERVICES**

**PENSION FUND SERVICES**

**ISSUER SERVICES\***

\* Through Uptevia, a subsidiary 50% owned by CACEIS

# THE POWER TO INNOVATE

[www.caceis.com/demo-space](http://www.caceis.com/demo-space)



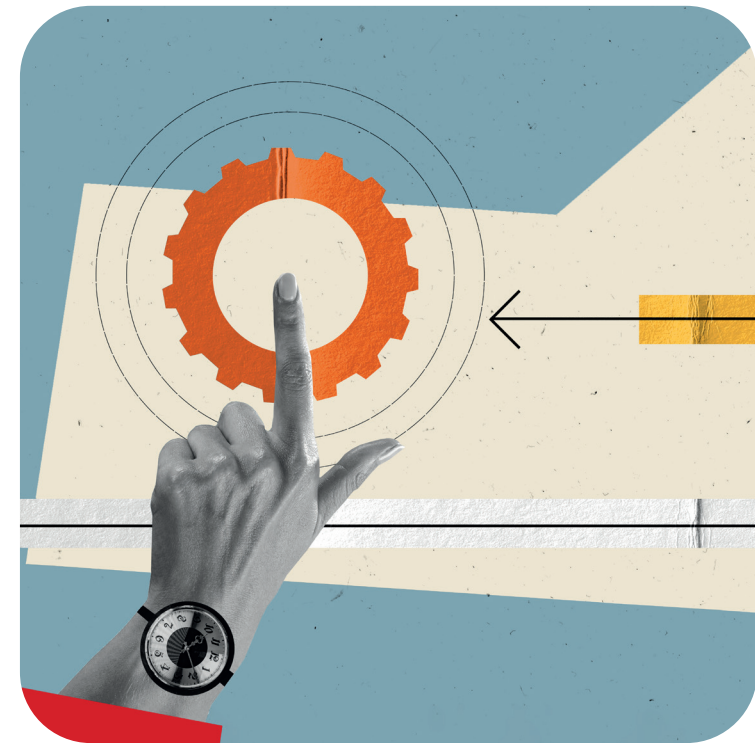
CO-CREATION



FLEXIBILITY

CACEIS has implemented a **strategy to digitalise** its value chain to better serve clients. We leverage digital technology to improve the user experience, increase the efficiency and security of operations, and optimise product sales channels.

By developing **innovative and agile solutions** to raise service efficiency, CACEIS remains focused on digitalising the client journey, from account opening and contract signature through to measuring satisfaction by implementing our “Leading by Client Satisfaction” process.



The **OLIS** web portal is the central contact point for CACEIS services. It provides a clear overview of all fund activities in real time. OLIS is founded on data security and system stability, so our clients' data is in good hands. The OLIS Mobile apps (Funds and Sherpa) enable clients to access OLIS securely on mobile devices.



**TEEPI** is a digital platform with three modules designed to address fund distribution challenges:

- **TEEPI Market Place** to efficiently manage fund distribution and invest in a wide range of funds.
- **TEEPI Data Hub** to send out regulatory files.
- **TEEPI ETF** to access the primary ETF market.



## CACEIS' OPEN FINANCE SOLUTION

Accessible via the OLIS client portal, the Connect Store provides access to the best fintech solutions on the market, in addition to the services already offered by CACEIS.

A wide range of Plug & Play services provided by partner companies selected for their recognised expertise in addressing clients' business challenges is available. Four solutions are already available: **FundGlobam** for fund distribution, **Clarity AI** for ESG analysis and reporting, **Osmoze** and **Sismo** for data analysis.

We aim to add around five new fintech partners each year.

## DIGITAL ASSETS

Authorised as Digital Assets Service Provider by France's financial regulator, CACEIS set up a Business Line focusing exclusively on digital assets to support clients looking to invest in digital assets in a highly secure environment.

Digital asset custody offer is fully integrated with CACEIS' IT systems, and built on the robust suite of digital platforms developed by Taurus for storing private keys and connects to the major Blockchains including Bitcoin, Ethereum, and Polygon. It also relies on Scorechain, Europe's premier compliance solution provider for the Blockchain ecosystem.

CACEIS is keen to be the benchmark asset servicing group in Europe for digital asset custody and tokenised funds units, fully playing its role as a trusted third party unit.

# STRONG CORPORATE RESPONSIBILITY



COMMITMENT AND RESPONSIBILITY



## CACEIS' ESG & Climate reporting offer: an innovative, easy-to-use digital solution

CACEIS offers a comprehensive range of services for asset managers and institutional investors to assess their exposure to ESG risks.

The service is divided into two parts: **risk monitoring**, to monitor changes in and exposure of portfolios to ESG risks; and **regulatory reporting**, to produce pre-configured reports (EET, SFDR, TCFD) to meet the requirements of the regulator and the market.

CACEIS believes that strong corporate social responsibility is a source of long-term growth, which includes a deep commitment to being a **reliable partner** for our clients by adding sustainable value.

CACEIS' ESG strategy reflects our commitment to **supporting the climate transition** by assisting clients in the implementation of their ESG regulatory obligations and assessing their portfolios for a more carbon-free world.

Concerned about our own social and environmental impacts, and aware of our duty to set an example, CACEIS **has been measuring its direct environmental footprint for many years** and implementing action plans to reduce it.

CACEIS' **code of conduct** reflects the high standards of responsibility and quality that govern our professional activities, and a determination to always act in the best interests of clients and stakeholders. It encourages our suppliers to adopt this virtuous approach.

As a **responsible employer**, CACEIS has implemented a company policy aimed at helping employees to improve their skills. Voluntary programmes covering compliance, diversity, fairness and quality of life at work bolster the ethical awareness, commitment and motivation of the staff.

CACEIS has created a **Sustainability Centre**, a think tank that brings together CACEIS' employees who represent the business lines and are invested in sustainable development. This group meets regularly to reflect on how to improve its actions and services to clients.

## CACEIS' THREE CSR PILLARS



- 1 **Supporting clients with confidence and security**
- 2 **Taking action to promote the energy and environmental transition**
- 3 **Being a responsible and committed employer**



# AN INTERNATIONAL SALES FORCE

[Find all our sales contacts by clicking here](#)



**LONG-TERM PARTNER**



**CLIENT PROXIMITY**

**e**xcellence in client relationships is a key element in CACEIS' approach. Clients remain at the centre of all activities to provide personalised support adapted to their individual needs.

CACEIS' front-office teams have the experience to understand the commercial strategy and cater to the complex needs of global clients. **CACEIS develops a close working relationship with each client** by offering them a dedicated sales contact to guarantee the quality of the services provided.



## YOUR CONTACTS

**Jeremy Albrecht** Global Head of Coverage Europe (excl. France)

**Jean-Christophe de Coninck** Global Head of Coverage France

**Nils Mordt** Global Head of Coverage Rest of the World

**Philippe Bens** Switzerland

**Johan Lindberg** Nordics

**Anja Maiberger** Germany, Austria & Central and Eastern Europe

**Elena Mesonero** Spain & Latam

**Cyril Schopfer** United States

**Giorgio Solcia** Italy

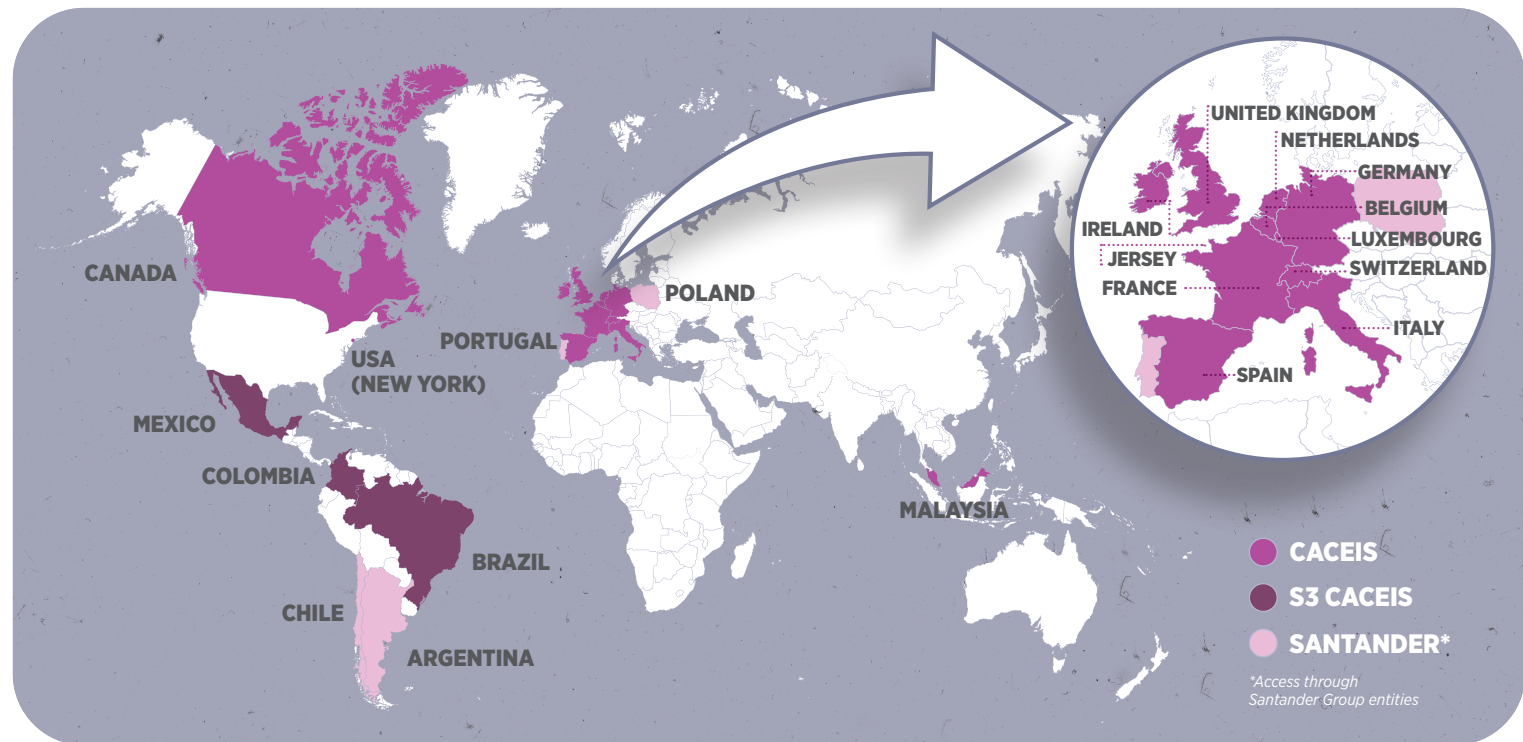
**Olivier Storme** Belgium & Luxembourg

**Rinke Visser** Netherlands

**Paddy Walsh** Ireland

**Alvaro Laorden & Donia Rouigueb** Market Solutions

**Olivia Zitouni** Private Equity & Real Estate Solutions





# SOLID&INNOVATIVE

ACTING EVERY DAY IN THE INTERESTS OF OUR CLIENTS & SOCIETY

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